



22nd Feb 2022

Welcome to another edition of the ACE ATG UK Newsletter - We hope that you are all keeping as well as possible.

In this weeks edition we are happy to share the Air France KLM flexible rebooking policy and reveal the new United Airlines route from London to Boston.

Singapore airlines have also eased requirements for its popular Vaccinated Travel Lane and Lufthansa trial inflight carbon offset enablement.

As always please contact the [ACE Travel ATG UK](#) team for support with your corporate travel requirements.

Have a good week and best wishes from the ACE ATG UK Team.

## BUSINESS NEWS



### Air France KLM Voluntary Rebook Policy

Air France KLM are continuing to offer flexibility to support travellers changing travel plans.

For tickets purchased from the 01st March 2022, with any travel date in the future, travellers will have the possibility to :

- Change their booking
- Request a non refundable voucher, when the new travel plans are still unknown. Voucher will be valid for 1 year from date of issuance.
- Request a refund according to the fare conditions of the ticket..

This offer will also apply to all tickets purchased before 28th February 2022 with a travel date after 1st July 2022.

Contact [ACE Travel ATG UK](#) for further information.



### **United Airlines New Route to Boston**

The new United Airlines Heathrow to Boston service will commence on the 15th April 2022.

The daily frequency will operate at the following times :

Heathrow depart 1700 hrs - arrive Boston 19.40

Depart Boston 22.25 hrs - arrive Heathrow 10.05\* (\* next day arrival)

The flight will operate on a Boeing 767-300ER, featuring 46 Polaris business class seats, 22 Premium Plus seats, 43 extra legroom seats and 56 standard economy seats.



### **Singapore Vaccinated Travel Lane (VTL)**

Singapore is easing requirements for its **Vaccinated Travel Lane**, which allows quarantine free entry to travellers arriving on dedicated flights.

Travellers now flying into Singapore on a designated VTL flight will no longer have to take a PCR test on arrival. Travellers will now have up to 24 hrs to take a supervised self swab test at a designated centre in Singapore.

Singapore Airlines operate VTL flights from European countries including the UK, Denmark, France, Germany, Italy, the Netherlands, Spain, Switzerland and Turkey.



#### **Lufthansa - offset emissions via the inflight entertainment system**

Lufthansa has started a new service whereby travellers can choose to offset their CO2 emissions via the onboard entertainment system.

The trial is currently on short and medium flights to Munich, where travellers can choose to offset via the purchase of Sustainable Aviation Fuel or via high quality carbon offset projects.

Travellers will also be able to see how many other travellers have already offset their CO2 emissions that day.

# CONTACT US

To find out more about how we can help you, please call on 0845 241 3406  
or visit our [contact page](#) for more information.



---

*Copyright © 2019 ACE Travel Management All rights reserved.*

**Our mailing address is:**

118 Pall Mall, London. SW1Y 5ED

Want to change how you receive these emails?

You can [update your preferences](#) or [unsubscribe from this list](#).

---