



TRAVEL MANAGEMENT

Launch Day - 3rd December



ACE Rebrand Launching 3rd December

As released in last week's Newsletter, ACE Travel is excited to reveal our rebrand on the 03rd December 2018.

This will include a new logo and company colours - to mark our recent change in ownership with Sarah Wilson as our new C.E.O.

Please keep an eye out for our new branding releases and we look forward to receiving your comments.

To mark this occasion we will be releasing a **Champagne competition** in next week's Newsletter, a nice prize to receive just before Christmas.

Please become familiar with our Team Members by viewing our *'Meet The Team page'*.

<https://www.acetravel.co.uk/team-members/sarah-wilson>

Passenger Emergency contact details

UAE GCAA (General Civil Aviation Authority) implemented the **Aviation Disaster Family Assistance Regulation effective 1st June 2018**.

This regulation applies to all UAE registered commercial air transport operators. It also applies to codeshare flights.

The above regulation means that Air Operators shall ensure passengers, before boarding a flight, are requested to provide the name and contact details of a person who may be contacted in the event of an emergency. If a passenger does not provide the requested next of kin information, they may be accepted for the flight, provided that their failure to provide the information is clearly recorded and a record is kept.

Information collected shall not be communicated to third parties, other than those directly involved in the Commercial Air Transport Operator's Family Assistance Plan, nor shall the information be used for commercial purposes.

To ensure compliance, all bookings completed by Travel Agents must capture the emergency contact, or record the passengers decline to provide this information.

Contact ACE for further information

<https://www.acetravel.co.uk/contact-us>



New Route Newquay to Heathrow

Flybe has announced a brand new route from Newquay to London Heathrow.

There will be 4 flights a day operating 7 days a week. The new route will offer both regional connectivity throughout the UK and also the rest of the world with onward carriers.

Flights commence 31st March 2019.



Bleisure trips and Duty of Care

One of the added benefits of travelling on company business is to take the opportunity to explore new destinations.

Many travellers now extend their business trips to ensure that they have some free time to explore new cities and to take time to experience new activities. Extending your business trip in this way is classified as a Bleisure Trip.

Whilst it is advantageous for the employee to enjoy the benefits of travelling on company business - there are also precautions that the organisation should take to ensure that there are clear lines to determine the organisations duty of care obligations.

Please see below for further advice

<https://www.acetravel.co.uk/blog/bleisure-trips>